



Colorado River Indian Tribes  
Community Health Representatives  
**OPTICAL PROGRAM  
POLICIES AND PROCEDURES**



The CRIT CHR Optical Office will see clients by **appointment only**.

Absolutely **no walk-ins** will be accepted.

To schedule an appointment please call the PIHC Optical Office or the CHR Office.

**Hours of operation & contact information:**

Optical Office:

Monday, Wednesday & Friday 9:00am-5:00pm | Closed for lunch 12:00pm-1:30pm

Telephone: **(928) 669-3285**

**Tuesdays & Thursdays: Closed** - Call CHR for assistance

CHR Office:

Monday-Friday 8:00am-5:00pm

Telephone: (928) 575-4431

**Scheduling:**

- Please call 24 hours in advance to schedule an appointment.
- Appointments will be scheduled in 1-hour increments.
- Absolutely **no walk-ins** will be accepted.
- **Please have an updated prescription ready before your appointment.**

**Client Escort:**

- Minors must be accompanied by their parent or guardian at all times.
- One client at a time will be allowed in the CHR Optical office unless the client requires assistance from an escort.

*Escort: A person over the age of 18 years old who is able and willing to assist the patient during their appointment.*

**Precautionary Safety Measures:**

- Hand sanitizer will be made available and must be used by clients and escorts upon entry to the Optical office. Restroom accommodations are available for hand washing.

**This policy is subject to change. If you have any questions contact the CHR office at (928)575-4431.**

Updated January 2, 2025