



Colorado River Indian Tribes
Community Health Representatives
**OPTICAL PROGRAM
POLICIES AND PROCEDURES**



The CRIT CHR Optical Office will see clients by appointment only.

Absolutely no walk-ins will be accepted.

To schedule an appointment please call the PIHC Optical Office or the CHR Office.

Hours of operation & contact information:

Optical Office:

Monday, Wednesday & Friday 9:00am-5:00pm | Closed for lunch 12:00pm-1:30pm

Telephone: (928) 669-3285

Tuesdays & Thursdays: Closed - Call CHR for assistance

CHR Office:

Monday-Friday 8:00am-5:00pm

Telephone: (928) 575-4431

Scheduling:

- Please call 24 hours in advance to schedule an appointment.
- Appointments will be scheduled in 1-hour increments.
- Absolutely no walk-ins will be accepted.
- **Please have an updated prescription ready before your appointment.**

Client Escort:

- Minors must be accompanied by their parent or guardian at all times.
- One client at a time will be allowed in the CHR Optical office unless the client requires assistance from an escort.

Escort: A person over the age of 18 years old who is able and willing to assist the patient during their appointment.

Precautionary Safety Measures:

- Hand sanitizer will be made available and must be used by clients and escorts upon entry to the Optical office. Restroom accommodations are available for hand washing.

This policy is subject to change. If you have any questions contact the CHR office at (928)575-4431.

Updated January 2, 2025